

COMMUNITIES — CASE MANAGEMENT SYSTEM

**376. Hon NICK GOIRAN to the Leader of the House representing the Minister for Child Protection:**

I refer to the minister's answer to question without notice 258, which revealed that in response to the Commissioner for Children and Young People's finding that the information and knowledge management systems of the Department of Communities are not fit for purpose and impede decision-making for children and young people and organisational capability, and that the department has internally prioritised funds to progress the development of a business case to replace the current case management system.

- (1) When did the development of a business case commence?
- (2) How much funding has been made available for this?
- (3) When is the business case scheduled for completion?
- (4) Will it be made publicly available?

**Hon SUE ELLERY replied:**

I thank the honourable member for some notice of the question.

- (1) It commenced on 14 March 2022.
- (2) There is \$600 000 available.
- (3) In December 2023.
- (4) Business cases are not typically made public. These documents relate to the business affairs of the department and contain information that could impact on the commercial value should an external procurement process be undertaken.